

file in E-01345A 05-0816

ORIGINAL

ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM



Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

4760

Priority: Respond Within Five Days

Opinion      No. 2006 - 49239

Date: 1/12/2006

Complaint Description:      08A Rate Case Items - Opposed

First:

Last:

Complaint By:      Roger

Powers

Account Name:      [REDACTED]

Home: [REDACTED]

Street:      [REDACTED]

Work: [REDACTED]

City:      Phoenix

CBR:

State:      AZ      Zip: 85017

is:

Utility Company.      Arizona Public Service Company

Division:      Electric

Contact Name:      [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to say he is against the pending rate increase of 20% that APS is purposing. He says that his average bill currently is running around \$450 a month, and feels other small business owners, such as himself will suffer greatly if approved. He feels a 2 1/2 or 3% increased should be justified.

\*End of Complaint\*

Utilities' Response:

N/A

\*End of Response\*

Investigator's Comments and Disposition:

Advised customer that I would document his opinion for the record and also put a copy in the docket. CLOSED.

\*End of Comments\*

Date Completed: 1/12/2006

Opinion No.      2006 - 49239

RECEIVED  
2006 JAN 12 P 3:30  
AZ CORP COMMISSION  
DOCUMENT CONTROL